Format for investors complaints' data to be displayed by Registered Merchant Bankers on their respective websites (For each category, separately as well as collectively) – private placements of units by InvITs proposed to be listed

Data for month ending March 2024

| SN | Received from | Carried forward from previous month | Received during the month | Resolved during the month* | Pending at the end of month # | Pending complaints > 3 month | Average Resoluti on time^ (in days) |
|----|-------------------------------------|---|------------------------------------|-------------------------------------|--|------------------------------------|--|
| 1 | Directly from Investors | NIL | NIL | NIL | NIL | NIL | NIL |
| 2 | SEBI (SCORES) | NIL | NIL | NIL | NIL | NIL | NIL |
| 3 | Stock Exchanges (if relevant) | NIL | NIL | NIL | NIL | NIL | NIL |
| 4 | Other Sources (if any) | NIL | NIL | NIL | NIL | NIL | NIL |
| | Grand Total | NIL | NIL | NIL | NIL | NIL | NIL |

Monthly trend for the financial year - 2023-24

| SN | Month | Carried forward from previous month | Received during the month | Resolved during the month * | Pending at the end of month # |
|----|-------------|--|---------------------------------|-----------------------------------|-------------------------------|
| 1 | Sep-2023 | NIL | NIL | NIL | NIL |
| 2 | Oct-2023 | NIL | NIL | NIL | NIL |
| 3 | Nov-2023 | NIL | NIL | NIL | NIL |
| 4 | Dec-2023 | NIL | NIL | NIL | NIL |
| 5 | Jan-2024 | NIL | NIL | NIL | NIL |
| 6 | Feb-2024 | NIL | NIL | NIL | NIL |
| 7 | Mar-2024 | NIL | NIL | NIL | NIL |
| | Grand Total | NIL | NIL | NIL | NIL |

^Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month

* Inclusive of complaints of previous months resolved in the current month

Inclusive of complaints pending as on the last day of the month

Last 3 years' trend

| SN | Year | Carried forward from previous year | Received during the year | Resolved during the year | Pending at the end of the year |
|----|-------------|---------------------------------------|--------------------------|--------------------------|-----------------------------------|
| 1 | 2021-22 | NIL | NIL | NIL | NIL |
| 2 | 2022-23 | NIL | NIL | NIL | NIL |
| 3 | 2023-24 | NIL | NIL | NIL | NIL |
| | Grand Total | NIL | NIL | NIL | NIL |