

	Email ID	Escalation Levels
Operations and Issuance		
Issuance Team	fastagteam@worldline.com	1
Vinod Dawkhar	vinod.dawkhar@worldline.com	2
Santi Bhat	santi.bhat@worldline.com	3
Pratik Bhatt	pratik.bhatt@worldline.com	4
Chargeback & Dispute management		
Chargeback team	wl-in.etc.chargeback@worldline.com	1
Smita Agarwal	smita.agrawal@worldline.com	2
Ashok P	ashokkumar.puthran@worldline.com	3